

WHAT IS THE PROCEDURE FOR APPLYING ONLINE FOR YOUR FAMILY DOCTOR?

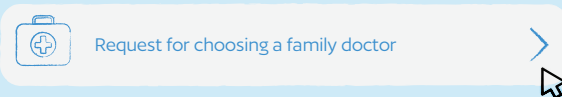
To choose your family doctor you must have an **active profile** in **eKosova**

Log in to the **eKosova** website



And click on the option:

Services < Health < Request for choosing a family doctor

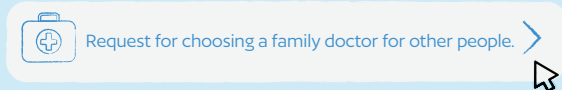


From there you will go to a new window where you have to fill in **your personal information** based on **civil status**, and choose your **family doctor**.

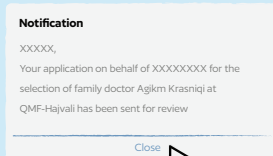
You may also choose the same doctor for **your family members** by **clicking on the option:**

Service < Health <

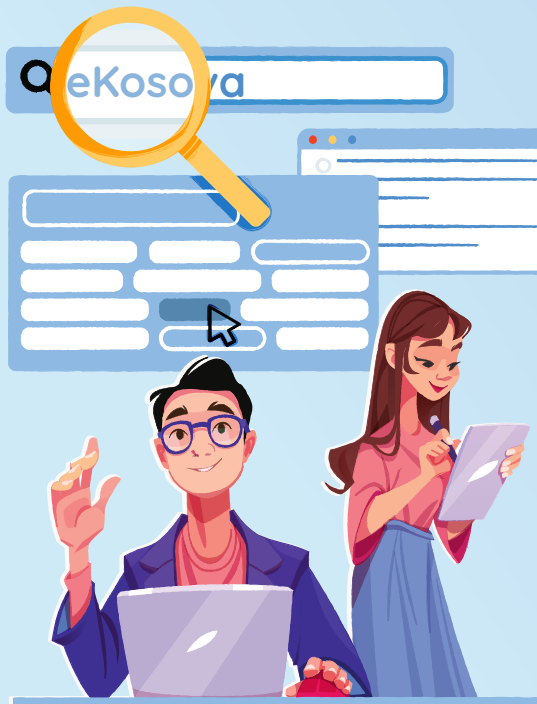
Request for choosing a family doctor for other people.



From there you will go to a new window where you have to fill in the information of **your family members**, as well as the doctor you want to **choose** for them.



Your request will be **reviewed**, and your doctor will be assigned very **quickly**.



If you are unable to apply online, visit the nearest family medicine centre and register there.



Republika e Kosovës
Republika Kosova - Republic of Kosovo
Qeveria - Vlada - Government

Ministria e Shëndetësisë - Ministarstva Zdravstva - Ministry of Health



SDC project implemented by Swiss TPH

#My Doctor - my health!

CHOOSING OF FAMILY DOCTOR



WHO IS THE FAMILY DOCTOR?

The family doctor provides comprehensive and efficient health services to individuals and families at all stages of life. As a doctor of choice, he also serves as a reference point for consulting specialists at health care levels.

WHY SHOULD YOU CHOOSE YOUR FAMILY DOCTOR?

- ◆ It is the obligation and right of every citizen;
- ◆ You have a specific address to always turn to about your concerns;
- ◆ Easier and faster access to health services;
- ◆ Socio-economic cost-effectiveness;
- ◆ Coordination of services between other levels of health care.



WHAT DO YOU BENEFIT FROM CHOOSING YOUR FAMILY DOCTOR?

- ◆ Creating trust between the doctor, the patient and the family;
- ◆ Active participation in disease management and treatment;
- ◆ Gaining knowledge about maintaining and improving your health, through health education and promotion;
- ◆ Prevention of diseases;
- ◆ Strengthening of knowledge for self-management of chronic diseases;
- ◆ Continuous follow-up of health;
- ◆ Benefiting from quality and satisfactory services.

CAN MY FAMILY ALSO CHOOSE MY FAMILY DOCTOR?

You and your family can choose the same family doctor!

CAN I SWITCH MY FAMILY DOCTOR?

Yes, you may switch your family doctor, but according to certain criteria!

WHEN CAN I SWITCH MY FAMILY DOCTOR?

You may switch your family doctor based on certain criteria!