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Swiss Agency for Development and Cooperation SDC

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# AQH PROJECT RESPONSE TO THE COVID-19 OUTBREAK



















#### AQH BASIC SUPPLIES TO SUPPORT COVID-19 RESPONSE DELIVERED TO MUNICIPALITIES

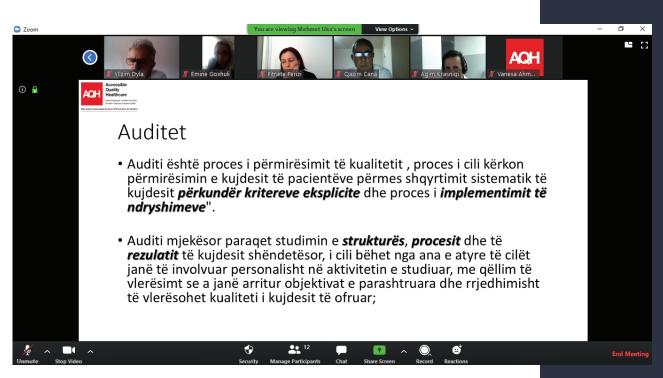
During the past week, a batch of the information materials, hygienic-protective items, and essential food packages were handed over to the representatives of Emergency Municipal Headquarters of Lipjan, Fushe Kosova, Mitrovica, Obiliq, Vushtrri, Gracanica, Rahovec, Malisheva, Skenderaj and Gjakova to support the Roma, Ashkali and Egyptian communities against COVID-19.

In close cooperation with the Ministry of Health and Emergency Municipal Headquarters, up to 3000 families benefit from this support provided by the Swiss Agency for Development and Cooperation (SDC) through its project AQH.

The Mayor of Lipjan, Imri Ahmeti, who was present at the arrival of the most recent donations, was very supportive for the whole process as shown in the above photos.

In some of the municipalities the distribution of the material to the final beneficiaries is continuing on the time being, while the project team and EMH representatives are following it.

### DISTANCE-BASED CLINICAL AUDIT AND PEER REVIEW SESSIONS FOR EMERGENCY SITUATIONS



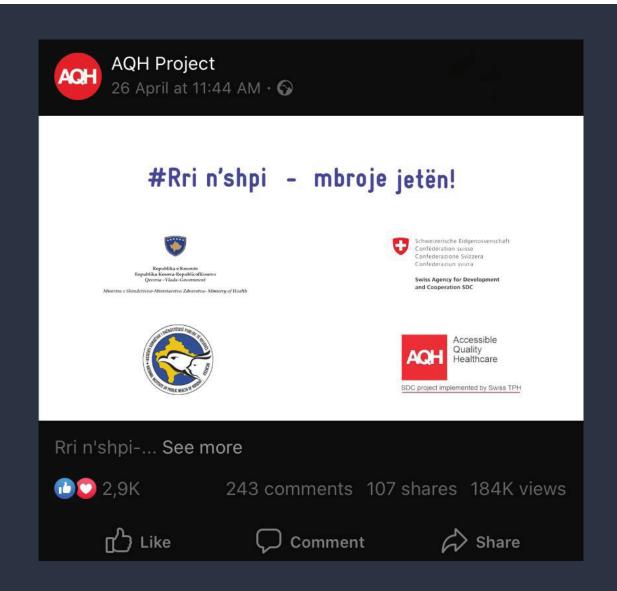
In order to improve the overall quality of Primary Health Care Services (PHC), particularly during emergency situations related to COVID-19, AQH is supporting Quality Coordinators from the 12 pilot MFMC's on the working process. Two local experts have successfully completed the process of planning to provide distance-based mentoring sessions on how to make the most of this development opportunity. Through the gained expertise, the quality coordinators are working on identifying relevant topics/issues and conduct Clinical Audits and Peer Review Sessions.

## VIDEO ON SOCIAL DISTANCING 'STAY HOME. SAVE LIVES.'

The 'Stay home. Save lives.' video aiming to raise awareness on the importance of social distancing during COVID-19 period was viewed by 184,000 people on the AQH Facebook page.

In cooperation with the MoH and NIPH we are continuing to transmit the video in national and commercial television on regular basis.

In case you have missed it, please click here to view the video.



#### INTEGRATED CARE APPROACH

One of the main objectives of the project is to support PHC providers to deliver quality services for chronic patients, which is even more important during current pandemic period as NCDs are major risk factors for patients with COVID-19.

# Information materials for NCD Patients developed by AQH in cooperation with MoH and NIPHK





Through virtual meetings, the project team and representatives of Main Family Medicine Center in Municipality of Lipjan are discussing possibilities of sharing experiences and piloting integrated care tools for patients who are above 65 years old with type 2 diabetes. The project implementation experiences accumulated with the integrated care model piloted in Fushe Kosova will be the basis. The adaptation and revision of the model tools need to include considerations to the threat of COVID-19. Future steps will refer to preparations of integrated health and social care services for NCD patients and will test individualized care plans.

